



Professional Software Design Pty Ltd  
ABN 62 078 390 235  
www.psdesign.com.au  
Phone: +61 8 9444 1278  
Facsimile: +61 8 9443 9878  
E-mail: mickl@psdesign.com.au  
PO Box 106 Mt Hawthorn WA 6915

## **AcceptNet Version 5.9.3 - Windows 7 Installation**

- If replacing an existing version, make sure a backup of the AcceptNet server has been done. Log into the existing AcceptNet server and select Admin\Backup Database to Zip. Do this twice to a known location.
- Run the Setup.exe file on the PSD CD.
- Click on AcceptNet tab and run the install for AcceptNet server
- Run the install for AcceptNet Client.
- Open "My Computer" and browse the CD for the support folder and then the Sentinel Key Driver folder.
- Right mouse click on the SentinelSystemDriverInstaller 7.5.1 exe and select "Run As Administrator". Follow the instructions to install the dongle driver. Click Finish when prompted.
- Browse for C:\program files\acptserver\acptserver.exe and right mouse click and select properties. Select the "Compatibility" tab. Check the "Run this program in compatibility mode" and then select "Windows XP Service Pack 2". Also, change the Privilege Level to "Run As Administrator".
- Do the same for c:\program files\acptclient\acptclient.exe.
- Reboot PC.
- Plug in dongle to check it has been recognized. Windows should display installing driver and then Safenet USB, etc.
- Browse and execute C:\program files\acptserver\acptserver.exe and either restore the above backup or configure the system from scratch. See below for upgrade procedure.



Professional Software Design Pty Ltd  
ABN 62 078 390 235  
www.psdesign.com.au  
Phone: +61 8 9444 1278  
Facsimile: +61 8 9443 9878  
E-mail: mickl@psdesign.com.au  
PO Box 106 Mt Hawthorn WA 6915

## **AcceptNet Upgrade Procedure**

### **Client and Server on the same PC**

- Close the AcceptNet client.
- Log into the AcceptNet server.
- Select "Admin\Backup to Zip" and backup the database (do it twice to two different files).
- Log out of the server.
- Go into the operating system "Services" and stop the Acptserver service.
- Run the installserv.exe file to install the new AcceptNet server.
- Run the installclient.exe file to install the new AcceptNet client.
- Run the Acceptnet server. It will ask for the backup file. Let it restore the backup.
- Allow it to update states, etc.
- Select Admin\Install as NT Service.
- Close AcceptNet server.
- Go into operating system "Services" again and start the Acptserver service.
- Run the AcceptNet client to confirm correct operation.



Professional Software Design Pty Ltd  
ABN 62 078 390 235  
www.psdesign.com.au  
Phone: +61 8 9444 1278  
Facsimile: +61 8 9443 9878  
E-mail: mickl@psdesign.com.au  
PO Box 106 Mt Hawthorn WA 6915

### **Moving the AcceptNet Server to a New PC**

- Close the AcceptNet client.
- Log into the AcceptNet server.
- Select “Admin\Backup to Zip” and backup the database (do it twice to two different files).
- Log out of the server.
- Go into the operating system “Services” and stop the Acptserver service.
- Run the installserv.exe file on the new PC to install the new AcceptNet server.
- Run the Acceptnet server. It will ask for the backup file. Browse to the backup file via your LAN or to the CD or USB Memory device that it was copied to.
- After the restore process is complete, allow AcceptNet server to update the panel states for the non modem connected panels.
- Select Admin\Install as NT Service.
- Close AcceptNet server.
- From the original PC, copy the “c:\program files\acptserver\archived review” folder and its contents to the same folder on the new PC. This folder contains all the review that has been archived from the time AcceptNet was first connected to the Concept controller.
- Go into operating system “Services” again and start the Acptserver service.
- Run the AcceptNet client to confirm correct operation.